**Indian Cove Resort**

*Wednesday, July 3rd*

*Vincent Posey - President*

*Meeting was held in the Clubhouse*

1. Call to order
   1. Please silence phones
   2. Meeting is being recorded
   3. As a reminder the meeting will follow the agenda. Scheduled agenda items will be discussed first in order of the agenda. Discussion of items not on the agenda would wait until the end of the board meeting.
   4. Secretary roll call...Jon, Vinny, Bonnie, Jim, and Randall were all present.
2. Manager’s Report (Jackie)
   1. There multiple people that are interested in becoming members.
      1. They are waiting until after Jan. 1
   2. We are about to come into a really busy weekend
      1. Please be patient
      2. We will allow three vehicles per site
      3. If you have trailer storage...feel free to use that to store your belongings if needed.
      4. We will be collecting guess fees from Thursday-Sunday
         1. We have entertainment every night.
   3. Member asked what are we doing with overflow storage once the front lot is full?
      1. After front lot is full...all trailers will be directed back to the overflow by the tent sites.
      2. Please do not leave trash in storage and make sure you secure your vehicles and belongings
3. Treasurer’s Report (Bonnie)
   1. Reported on financials YTD
   2. Collection is going pretty good
      1. We have 105 deeds that are delinquent
         1. Some folk are making payments towards the balance
      2. Late fees have been applied and staff are helping in the efforts to collect.
         1. Past Due bills have been sent out
   3. We gained 4 new members in June and we had 12 transfers.
   4. Two deeds were returned to us because of deaths.
   5. BOD explained the numbers further
      1. This time last year we were chasing $ 200,000.00 in fees due to The Cove; This year we are down to about $90,000.00 in fees due.
      2. We are sitting at about 1100 members right now
   6. Member asked how delinquents were being handled?
      1. BOD explained that notices and fees are sent after about 90 days.
      2. Once it is delinquent passed 90 days they are not allowed to camp or use the facilities until paid.
   7. OPEN HOUSE
      1. Thanks to staff and management for such a great event!
         1. We made 600.00 on that event
      2. Member asked how many memberships were sold?
         1. BOD stated that they knew of at least ONE new membership being sold during the weekend.
      3. Member asked about the BBQ truck coming back…
         1. BOD we would love to have them back
      4. Vendors were very happy with the event.
      5. Thanks to all they helped make it a great weekend

IV. Old Business

1. We have purchased the new maintenance van and purchased 2 new golf carts for maintenance/security.
   1. The van can hold a lot more tools and allow our crew to be more efficient.
2. We have added a new security person on the weekends
   1. The will primarily be helping during the evening times
      1. Checking back pool
      2. Pavilions
      3. Bathhouses
      4. And helping with patrol after quiet time
   2. This will allow someone to be in the guard shack 24/7
3. We have performed a lot of maintenance:
   1. Painted the exterior
   2. Added rock to the front storage lot
   3. Painted the tennis court...Thanks Posey for getting that done!
      1. There will be a pickleball court added
      2. A volleyball court
      3. And a few other items TBA
   4. A rockwall will be added to the small playground
   5. We want to add a handicap swing to the tennis court or somewhere...where it can be accessed easily.
   6. Looking into getting a handicap lift for the backpool.
      1. This will allow people in wheelchairs to access the pool
   7. We plan to add some form of shade to the tennis court.
   8. We have added 22 new pool chairs.
4. Member asked about the broken umbrellas at the pools
   1. We are looking into umbrellas and other option to add shade to the pool areas.
      1. One option is shade sails!

V. New Business.

1. The “New” declarations have been set to the courthouse.
   1. They have been recorded and are in effect now.
2. We are still going over the rules and regulations.
   1. We are looking at what needs to be updated and/or tweaked.
3. We are tabling the discussion of “walk-ins” for right now.
4. We are moving the BOD/Members meeting from the first Wednesday of the month...to the third Wednesday of the month.
   1. This will allow us to get a more complete financial report
   2. Our next meeting will be Aug. 21st
5. Opened the floor to member/s questions:
   1. Member asked...What is you gun policy?
      1. We follow the State of VA gun laws
      2. Guns are allowed on the property, however, it is against the rules to fire a weapon on the grounds.
      3. Please use common sense!
   2. Member asked...If there would be bands in the future? Rumor has it that we will not be having bands in the future.
      1. That is FALSE
      2. There are bands/entertainment scheduled for the rest of the year.
   3. Member asked...What are y’all going to do about maintenance for campers?
      1. Informed the member/s about Williams RV and Myers Rv.
      2. Also, there is a member that works on RVs.
      3. We do not plan on bringing RV repair back.
   4. Member asked...What is winter storage?
      1. That is were people can bring their campers and store them throughout the part during the off months.
   5. Member asked...Why wasn’t the president running the meeting?
      1. It was explained that the board rotates who runs the meetings.
   6. Member asked...If the issue/rule of not playing music at pavillion 4...during/in between the entertainment...was that voted on?
      1. A member wrote a complaint in the suggestion box stating that there were multiple members playing music at the same time during the intermission/breaks of the entertainment. Member felt like some of the music was inappropriate and that the entertainment should be responsible for the music during the down time.
      2. No there was no vote...it should be common courtesy...NOT to play music during that time.
      3. We will talk to the entertainment about playing “house” music during the breaks.
   7. Member asked...Is there a better way to get information out to members...There was an email and facebook post about the water being cut off for a maintenance issue.
      1. We feel like the email and FB is the best option for now...we will look into other forms of communications.
      2. Suggested filling the holding tank for times like this.
   8. Member asked...Why was the water pressure low at times?
      1. The water filters cannot keep up as of now...that is why the water needed to be turned off...we are looking into fixing that issue ASAP.
      2. Emergencies happen and we cannot plan for all scheduled maintenance issues.
   9. Member asked...can we get the change machine fixed at the laundry house?
      1. We will get on it asap.
6. A member brought a flag and asked if it could be flown on our front pole.
   1. We said no problem
   2. We were then informed that the flag came from the COLE when it was bombed.
   3. A member was a part of the crew that went down there and worked on the ship and when they were finished...the member crew was given the flag as a gift of appreciation.
   4. Member then informed us that we had a member that was killed on the ship and told us to keep the flag!

VI. Next Meeting Date and Location - All Meetings begin at 7PM

* 1. Wednesday, August 21st
  2. Wednesday, September
  3. Wednesday, October
  4. Wednesday, November
  5. Wednesday, December

VII. Close. Vinny closed the meeting...Happy Camping!