**Indian Cove Resort**

*Wednesday June 16, 2021*

*Jonathan Hoggard - President*

*Meeting held at Pavilion 4 Minutes*

1. **Call to order**
   1. Please silence phones
   2. Meeting is being recorded
   3. As a reminder the meeting will follow the agenda. Scheduled agenda items will be discussed first in order of the agenda. Discussion of items not on the agenda would wait until the end of the board meeting.
   4. Roll call Jonathan, Bonnie, Jeff, were all present Suzanne on the phone, Randall arrived at 7:08.

**2. Manager’s Report:**

a. Jackie was not present at the meeting therefore no report was presented.

**3. Treasurer’s Report:**

a. Due to Tracy being on vacation, the Treasurer’s report was not available. The report will be posted in the store and emailed to members upon request.

b. 16 New deeds were purchased, currently at 1290 Deeds on the books.

1. **Business:**

***(OLD)***

1. Quotes are still being obtained as well as alternative options for new rentals are still being obtained for review.
2. Pools are up and running with minor maintenance issues resolved (broken lights, etc).
3. We are looking to potentially backfilling the low areas by the bulkheads this fall to prevent further erosion and puddling.
4. We are working with the city regarding the land by Pavilion 3 so we can correct the ongoing erosion problem.
5. New quotes are being obtained to install heat and A/C in the bath houses. The previous quotes expired.

***(NEW)***

1. Maintenance requested that member numbers are kept up-to-date on all RV’s that are kept in storage. Often times it take up valuable time to find specific RV’s to put on site.

This also prevents RV’s being placed back in the wrong storage spot.

1. Our lawn personnel request members that are on site to please move their vehicles while they are mowing and weed whacking so that the entire area can be properly maintained.
2. We have a new Activities Coordinator, Denise Boyce, she has really taking an active role in providing some activities for all. She is open to input from the membership for future ideas. She has also been working to stain the deck at the clubhouse and upkeep of the garden in front.
3. The park is completely booked for the 4th of July weekend.
4. We have received 50 additional electrical pedestals. They will be installed once the park isn’t as full. To install them, it will take the power down of multiple sites at once.
   1. **Open discussion**
      * + 1. Member asked if the area on the right side of the entrance (by the culvert) to have it backfilled? With the longer RV’s, the back wheel often goes through that area. *The BOD will pass this to the Manager for Action*.
          2. Member asked the status of the exit area for repaving. *The BOD explained that the wire that operates the gate has to be replaced along with the asphalt which is why the original date was changed. New date will be provided once we get it.*
          3. Member asked if a temporary fix can be put in place until the asphalt can be replaced on the exit. *The BOD will pass this to the Manager for action.*
          4. Member asked for a ramp to aid in the removal of golf carts from trucks. Several ideas including purchasing a loading dock style ramp were shared by other members. *The BOD and the Manager will investigate multiple ways to do this.*
          5. Member asked if they could have more than one reservation at a time. *The BOD explained that our rules do not allow that and gives other members a chance to get a reservation.*
          6. Member asked if a ramp was purchased, could each member that utilized it pay a fee to offset the cost of the ramp. *The BOD and Manager is looking into various options to provide a way to build or obtain a ramp that everyone can use*.
          7. Member asked about a significant amount of money that was spent on a repair. *The repair of the sewer line on site 97. It was explained that this repair was significant.*
          8. Member asked about delays in the posting of minutes and where the book with “hard copies” of the minutes located. *It was explained that May’s minutes were delayed and the BOD had to do better with getting them approved and posted. The minutes book is maintained in the store.*
          9. Member asked if the BOD member attendance is included in the meetings minutes. *All BOD attendance in recorded with the minutes.*
          10. Member asked if the boards on the steps on the big bridge could be repaired or replaced as a safety concern. *The BOD will pass this on to the Manager for action.*
          11. Member asked that the boards on the deck area by the boat ramp be repaired or replaced as a safety concern. Also bulkhead top boards are missing in that area. *The BOD will pass this on to the Manager for action.*
          12. Member requested that the new sites that has the millings on the apron be bordered by something to keep the millings from spreading out. *The BOD will pass this on to the Manager for action.*
          13. Member requested maintenance to look into the end of the boat ramp to ensure there isn’t a big drop off. *The BOD will pass this on to the Manager for action.*
          14. Member asked about the dog park lighting and if it was controlled by a timer or switch. It was determined to have been dark at night a few times. *The BOD will pass this on to the Manager for action.*
          15. Member asked that other members to please ensure their vehicles are parked off the road (be completely on their spot) as to not impede other that are trying to park trailers, etc. *The BOD will pass this on to the Manager for action.*
          16. Member asked if maintenance could provide more soil on the sides of the new pads as to prevent a tripping hazard. *The BOD will pass this to the Manager for action.*
          17. Member asked if maintenance could keep the street drains clear so rainwater would drain off those areas after a rain storm. *The BOD will pass on to the Manager for action.*
          18. Member asked about the previous meetings vote regarding members not being employed by the Cove. *The BOD explained that this was a unanimous decision and it supports the decision.*
          19. Member asked if the store could be kept open past 5pm as it had been in previous seasons. *The BOD will look into this with the Manager.*
          20. Member inquired about the cost of distilled water in the stove vice the cost at Walmart. *The BOD explained that our store is for convenience and prices are not consistent with Walmart due to overhead and stocking costs.*
          21. Member inquired about bullying amongst children in the park. *The BOD does not support this behavior and parents should keep a close eye on their children and work together to ensure this does not happen.*
          22. Member asked if industrial bug zappers could be purchased. *The BOD denied the need of this equipment.*
          23. Member asked if the speakers the Cove owns could be rented. *It was discussed and a determination will be made once the manager returns.*
          24. Member asked if any of the rentals are handicap accessible (ramps on decks, etc.) *Not currently, even the rental RV main door is too small. The BOD will look into that with any new purchase.*
          25. Member thanked the BOD and membership for buying the AED’s.
          26. Member asked about how many memberships have been are delinquent and sent to collections. *117 are currently delinquent. Those delinquent can NOT camp.*
          27. Member asked if dog waste stations could be added to each trash can area. *New dog waste stations have been provided this year, no new stations are planned.*
          28. Member asked what the rules were for the location of individual fire pits and if it is consistent with the Virginia Beach Fire Code. *BOD will look into it and make changes to the rules accordingly.*
          29. Member said the many boats that go by the Cove do not follow the “NO WAKE” zone signs. *The BOD will look into this but it is something difficult to enforce.*
          30. Member asked if the weekend bands could turn down the volume. *Quiet Time is at 11pm.*
          31. Member asked if an AED with Security at all times and are the inspected regularly. *A plan is in the works to install the AEDs and have them regularly inspected.*
          32. Member inquired that a sexual assault occurred and what, if anything has been done about it. *The BOD is unaware of any sexual assaults on the property.* *If an assault of any nature occurs, call 911.*
          33. Member requested that all the signs in the pool areas that are no longer legible be replaced. *The BOD agreed and will inquire via the Manager.*
          34. Member reported that the back pool lights (inside the pool) were not coming on after dark. *The BOD will pass this to the Manager for action.*
   2. The Meeting was adjourned by the BOD President and seconded by all the other BOD members at 7:55pm.